

Subject: Quarter 3 WCB clearance letters available on MyAccount June 15

On June 15, clearance letters for the July 1 – September 30 quarter will be available on [MyAccount](#). You will need to be registered with MyAccount to access your clearance letter, as WCB Nova Scotia will not be mailing a paper clearance letter.

The following questions and answers should help answer any questions you might have. Visit wcb.ns.ca/clearance for more information.

How do I register for MyAccount?

If you are not registered for MyAccount, please call **1-800-870-3331** with your BusinessNumber (BN) for your account registration code, and then visit my-account.ns.ca to sign up. Steps on how to register can be found on support.wcb.ns.ca.

Will I see my clearance letter right away?

All clearance letter users who are in good standing as of June 15, will see their clearance letter for the next quarter on this date. Those not in good standing, will not see a clearance letter for the next quarter, but will still have clearance until June 30 if they were in good standing for the previous quarter.

I deferred my premium payments, will I still receive a clearance letter?

Due to the COVID-19 pandemic, WCB premium payments from employers are able to be deferred until October 2020. Employers who choose to defer premium payments will still receive a clearance letter for the July 1 – September 30 quarter, as long as they were in good standing as of the end of February 2020.

Employers who choose to defer premium payments and continued to report payroll will see their clearance letter a few days after June 15, as WCB Nova Scotia will be updating the system to reflect this. Please note that your current clearance letter is effective until June 30.

I have questions about the new digital clearance process and accessing clearance letters

For up-to-date information on the new digital clearance process, please visit wcb.ns.ca/clearance. You can visit support.wcb.ns.ca for support on how to access clearance letters or contact WCB Nova Scotia at **1-800-870-3331**.